



# Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>System Totals</b>	<b>2,145,890</b>	<b>7,642,977</b>	<b>5,037,044</b>	<b>397,392</b>	<b>455,233</b>	<b>210,244</b>
Member Libraries	1,574,064	244,670	2,430,344	208,963	238,134	145,726
Buffalo Branches	353,723	52,773	330,333	102,823	79,379	13,023
Central Library	188,548	15,753	234,387	85,598	136,767	44,887
Bookmobile	9,538	15,956	9,467	8	953	6,608
Institutions	20,017	-	120,905	-	-	-
e-Branch	-	7,313,825	1,911,608	-	-	-
<b>MEMBER LIBRARIES</b>						
Alden (Ewell Free)	11,447	4,025	18,716	1,370	2,168	878
<i>Amherst</i>						
Audubon	124,784	18,263	248,930	14,143	24,541	12,323
Clearfield	118,679	14,534	207,804	9,231	18,564	9,940
Eggertsville-Snyder	65,990	9,882	96,697	6,749	8,020	7,701
Williamsville	25,355	8,072	34,250	2,530	3,775	4,298
Angola	45,431	4,202	25,097	2,663	3,556	735
Aurora	67,774	10,838	110,030	6,429	14,331	3,896
Boston	16,839	4,359	29,542	847	1,063	2,573
<i>Cheektowaga</i>						
Julia Boyer Reinstein	104,517	9,696	194,911	21,110	12,158	3,544
Reinstein Memorial	45,577	6,487	72,301	13,230	5,953	2,541
Clarence	78,320	14,405	148,695	7,345	11,314	9,718
Collins	21,227	3,893	34,144	3,355	4,181	4,076
Concord	27,613	4,050	36,175	3,673	5,855	1,856
Eden	18,495	3,951	34,177	1,337	2,322	1,422
Elma	38,736	9,053	62,476	3,033	2,947	4,955
Grand Island Memorial	45,008	8,246	73,008	3,677	5,044	4,916
<i>Hamburg</i>						
Hamburg	80,799	14,833	126,125	15,210	14,939	8,923
Lake Shore	33,234	6,346	42,764	3,802	5,160	2,584
Lackawanna	36,438	4,436	35,421	9,505	5,677	3,018
Lancaster	80,097	11,635	124,363	12,221	14,335	15,126
Marilla	12,930	2,992	29,255	659	1,291	1,558

# September-2019

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
<b>221,700</b>	<b>695,848</b>	<b>539,772</b>	<b>42,959</b>	<b>49,827</b>	<b>15,643</b>
162,340	25,504	246,243	23,034	25,652	10,269
38,701	5,755	34,759	10,883	9,034	910
17,650	1,561	25,695	9,042	15,044	4,008
796	1,382	1,024	-	97	456
2,213	-	14,538	-	-	-
-	661,646	217,513	-	-	-
1,031	449	2,276	165	239	55
13,559	2,143	24,908	1,705	2,675	570
12,234	1,701	20,252	997	2,140	384
5,989	965	10,182	730	797	228
2,790	825	3,389	297	400	62
4,586	387	2,638	315	331	19
7,043	1,079	10,642	707	1,742	281
1,650	450	2,888	94	116	245
11,379	1,012	19,026	2,298	1,311	500
4,931	694	7,478	1,460	720	349
7,750	1,350	15,151	769	1,253	566
2,848	457	3,310	342	547	409
2,726	400	3,689	351	708	113
1,847	418	3,501	145	237	114
3,897	880	6,784	354	344	370
4,945	905	8,025	447	567	246
8,218	1,466	13,834	1,549	1,530	673
3,271	628	4,062	407	493	126
3,880	452	3,432	962	583	252
7,805	1,097	12,785	1,387	1,482	1,211
1,313	316	2,687	71	131	118

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	29,805	4,317	36,081	3,010	5,410	3,857
North Collins	11,465	3,232	14,559	1,224	2,445	1,981
Orchard Park	126,931	15,298	166,360	10,014	15,381	9,575
City of Tonawanda	53,319	8,621	68,042	8,626	5,308	8,158
<i>Town of Tonawanda</i>						
Kenilworth	36,628	6,237	46,406	6,056	5,145	1,252
Kenmore	102,112	15,764	178,363	23,386	18,846	7,602
West Seneca	114,514	17,003	135,652	14,528	18,405	6,720
<b>BUFFALO BRANCHES</b>						
Coles (formerly East Delavan)	48,942	4,241	27,871	17,458	11,357	1,065
Crane	53,261	7,018	66,873	10,940	7,734	2,681
Dudley	36,339	5,031	39,787	9,629	10,048	902
East Clinton	15,789	2,761	28,341	3,965	6,495	1,420
González-Soto (formerly Niagara)	45,756	4,656	35,588	14,996	13,645	1,702
Merriweather	76,850	4,914	42,608	26,470	13,275	1,582
North Park	44,918	19,985	57,919	11,736	7,643	2,033
Riverside	31,868	4,167	31,346	7,629	9,182	1,638
<b>CENTRAL LIBRARY</b>	188,548	15,753	234,387	85,598	136,767	44,887
<b>BOOKMOBILE</b>	9,538	15,956	9,467	8	953	6,608
<b>INSTITUTIONS</b>						
Correctional Facility	12,676	-	81,551	-	-	-
Holding Center	7,341	-	39,354	-	-	-
<b>e-BRANCH <sup>1</sup></b>	-	7,313,825	-	-	-	-
Online renewals <sup>2</sup>	-	-	942,552	-	-	-
Interlibrary Loans	-	-	9,033	-	-	-
Audio Books Downloaded	-	-	233,009	-	-	-
Videos Downloaded/Streamed	-	-	262	-	-	-
eBook checkouts/downloads	-	-	484,280	-	-	-
Downloaded music/music video	-	-	242,472	-	-	-

# September-2019

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
3,165	474	3,740	311	541	258
1,264	353	1,360	153	252	208
12,826	1,668	15,777	965	1,430	749
5,911	1,026	7,358	1,019	564	682
3,879	642	4,946	727	539	75
10,790	1,663	18,325	2,615	2,124	831
10,813	1,604	13,798	1,692	1,856	575
5,042	431	3,211	1,875	1,384	12
6,053	750	6,883	1,149	766	241
3,751	540	4,173	996	1,269	35
1,760	251	2,550	386	635	188
5,144	502	3,740	1,683	1,674	102
8,604	641	4,920	2,811	1,498	126
4,884	2,173	5,756	1,159	863	104
3,463	467	3,526	824	945	102
17,650	1,561	25,695	9,042	15,044	4,008
796	1,382	1,024	-	97	456
					-
1,389		10,273			-
824		4,265			
	661,646				
		105,057			
		1,033			
		28,420			
		30			
		53,234			
		29,739			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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## Footnotes in Chronological Order

- October 2017 - mid May 2019 Leroy R. Coles, Jr. Library (formerly East Delavan) - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. Full use resumed in mid May.
- January 20, 2019 Audubon, Clearfield and Hamburg - Closed - Winter Weather.
- January 25, 2019 Aurora - Closed - Winter Weather.
- January 29 - January 31, 2019 System Wide - Multiple early and full closures - Winter Weather / Blizzard Conditions.
- February , 2019 System wide - Due to server issue, February 2019 Wifi numbers have been estimated.
- Feb. 4, 2019-Feb. 7, 2019 Elma closed for minor construction
- February 8, 2019 Orchard Park - No internet service form 9am-3pm.
- February 25, 2019 Marilla - Closed - Power outage due to wind storm.
- Feb. 25, 2019 - Feb. 26, 2019 Kenmore Library - Closed - Power outage due to wind storm.
- Feb. 26, 2019 - Feb. 27, 2019 Williamsville - Closed - Power outage due to wind storm.
- Mar. 1, 2019 -Mar 3, 2019 System wide - Due to server issue, March 1-7, 2019 Wifi numbers have been estimated.
- Mar. 18, 2019 -Mar 22, 2019 Elma closed - Construction.
- Apr. 4, 2019 Riverside - Closed - Circulation desk installation.
- May 20, 2019 - June 4, 2019 Julia Boyer Reinstein - Limited parking - Parking lot reconstruction.
- June 5, 2019 Julia Boyer Reinstein Limited parking - Lot repaved.
- July 20, 2019 Grand Island and Newstead open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21)
- July 21, 2019 Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours in an effort to provide the community with a respite from the extreme heat. (Heat Advisory 7/20-7/21)
- July 2019 Bookmobile program attendance for July includes year-to-date event program attendance counts which had not been previously reported.
- Aug. 21, 2019 North Park - Closed - Flooding due to weather.
- Sep. 9, 2019 Orchard Park - Closed - Town of Orchard Park/Paramount Pictures facilities project.